

ONLINE REGISTRATION FOR COVID-19 VACCINE

Registration starts at 6 AM on weekdays and 7 AM on weekends and vaccines are reserved in the order registrations are received. Here are step-by-step instructions on how to check availability and how to register online. You can find additional information at www.mainstreetfamilycare.com/covid-19-vaccine/.

1

MAKE SURE YOUR CLINIC HAS COVID-19 VACCINES AVAILABLE. Go to www.mainstreetfamilycare.com/online-registration/ and click on the name of your clinic. If all the spots for today are full, you will see “Due to overwhelming demand, this location is not currently taking additional COVID-19 Vaccinations” in red at the top of the registration page. If you do not see this message, move on to the next step!

2

REGISTER ONLINE. You have to register online each time you come into the clinic. This is similar to the paper intake forms you use at your doctor’s office, but we do it online! Select “Waiting In Vehicle” and begin to put in your personal information including the cellphone number you’d like us to text or call you at and an email address you have access to. Click the NEXT button to continue registering.

3

SELECT THE REASON FOR YOUR VISIT. When it asks, “What can we help you with today?” use the drop-down menu to select “Initial COVID Vaccine.” Add your other personal information and click the blue NEXT button to continue registering.

4

UPLOAD YOUR DRIVER’S LICENSE. The next step is to take a picture of the front of your driver’s license and upload it to the registration. You can do this by taking a picture with your smartphone OR uploading a picture of your driver’s license from your computer if you’re using your computer to register. Click “Choose File” select the file, and click the blue NEXT button to continue registering.

5

ADD YOUR INSURANCE INFORMATION. Let’s get your insurance set up! You’ll upload pictures of the front and back of your insurance card the same way you uploaded your driver’s license picture in Step 4.

6

ADD YOUR DEBIT OR CREDIT CARD. Almost done! Let’s get your credit card on file to make checkout easy. All copays will be waived, and the government will cover the cost of the vaccine. However, it is our policy to have a credit card on file for all patients.

7

ADD PERSONAL INFORMATION. Proceed with the registration through the next steps, putting in your personal information and, at the end, submit and confirm! Then you’re done registering online! Each individual must complete their own online registration.

8

CHECK YOUR TEXTS AND EMAIL. You will receive a text message thanking you for registering. It will also give you instructions on when to come to the clinic, how to cancel your visit, and a link with your estimated wait time.

9

WAIT FOR A TEXT. When you receive a text that says “We’re almost ready for you. Please be sure you are in the clinic’s parking lot and ready,” it is time to head to the clinic! You will likely have a wait once you arrive. You can stay in your vehicle until you receive the next text.

10

WE’RE READY FOR YOU! When you receive a second text that says “We’re ready for you! Please come in and identify yourself to the front desk.” You can walk into the clinic and head to the front desk. It’s time to receive your vaccine!

If you have any issues, please email us at info@mainstreetfamilycare.com. We are happy to help! Please do not call the clinic. They are unable to answer the phones and are focusing on patient care.