## Cash Pay Billing Policy

We highly encourage patients to use credit or debit if possible, but we can accommodate all patients! If you are unable to pay with a card, you will be asked to pay an estimate of your patient responsibility, if applicable, at the time of service. Your estimate amount depends on your insurance plan, the services rendered, and your remaining deductible.

We verify your insurance online through our real-time verification system to check your deductible before determining your estimate amount. When the bill comes, we will apply your paid estimate to your balance.

| INSURANCE                                  | ESTIMATE                                 |
|--|--|
| Active insurance + have met deductible     | Your Copay                               |
| Active insurance + have NOT met deductible | Copay + \$35                             |
| Insurance that we cannot verify            | \$129                                    |
| Medicaid                                   | Copay rounded down to the nearest dollar |
| Medicare                                   | \$35                                     |
| Active Primary + Secondary Insurance       | \$35                                     |

## Why do I have to pay an estimate?

We want to treat our patients like family through every step of the process, including billing. We don't want to hassle you with calls, or have to send you to collections, hurting your credit score just because you miss a bill in the mail. For those unable to guarantee payment with a card, we estimate the cost of your visit based on the services provided, giving you greater transparency to the cost of your healthcare!

## How do you calculate my estimate?

Our records system allows us to perform a real-time verification of your insurance plan, which tells us whether or not you've met your annual deductible. Based on your deductible and the coverage your particular plan provides, we can estimate what your bill will be. In the event of overpayment, we will keep the remainder on your account as a credit to apply to your next visit, or you may contact our billing department to request a refund.



